
Creative Technologies

El Dorado Utility Billing Solution

Easy Reader – Touch Meter Reading System

www.Creativetechusa.com

Phone: 800-898-3838

El Dorado Utility Billing
Creative by
Technologies

El Dorado Easy Reader Handheld Meter Reader



Easy Reader – Making Traditional Meter Reading Systems Obsolete

Improved Reading Accuracy

- Eliminates rekeying of customer data - one time entry into mobile device
- Configurable variance thresholds - alerts when reading is too high or too low
- Provides missed readings information with sort and search functions

Better Communications

- Utilizes smart phone / tablet device provides multi-functional access (phone / email / text)
- Internet based file transfer – email, drop box, Wi-Fi, or direct cable connect of readings file
- Provides reader with customer notes and customer account details

Billing System Integrated

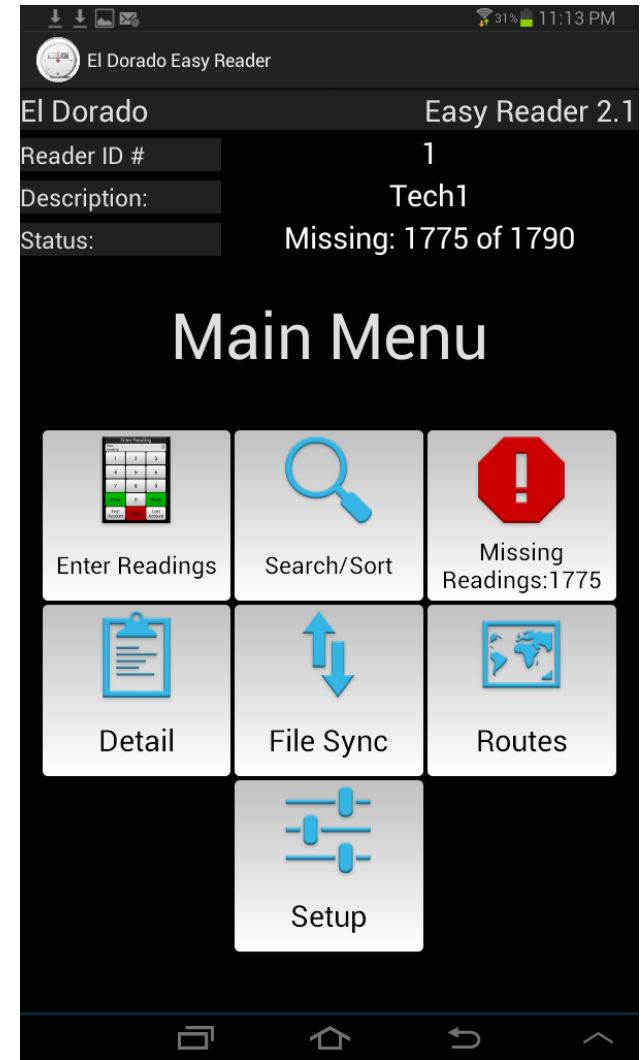
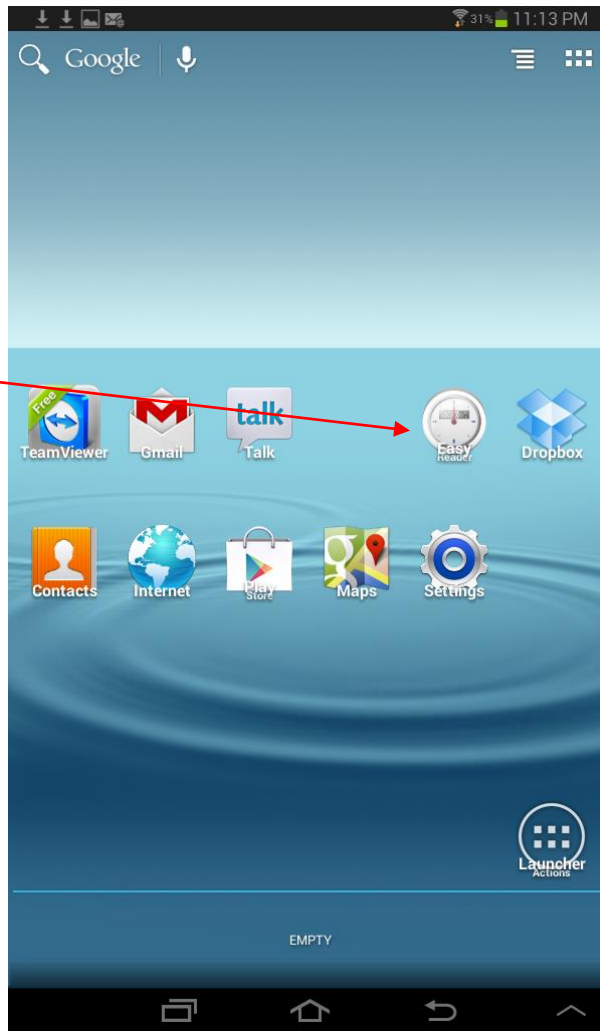
- Fully integrated to El Dorado billing system
- Simple file Import / export process
- Error checking and reporting on inaccurate readings
- View notes from field reader for each customer

Reduce Costs

- Reduce billing errors
- Provides user mobile device choice, eliminates vendor lock in
- Meets existing needs, and upgradeable for future enhancements
- Low entry point, low cost device and accessories

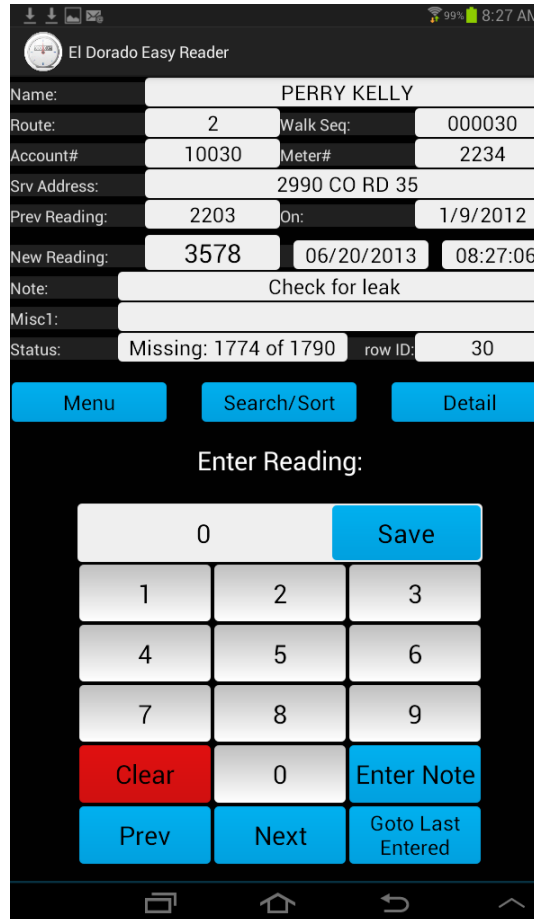
Easy Reader Login

Double click on Easy Reader Icon Launches app

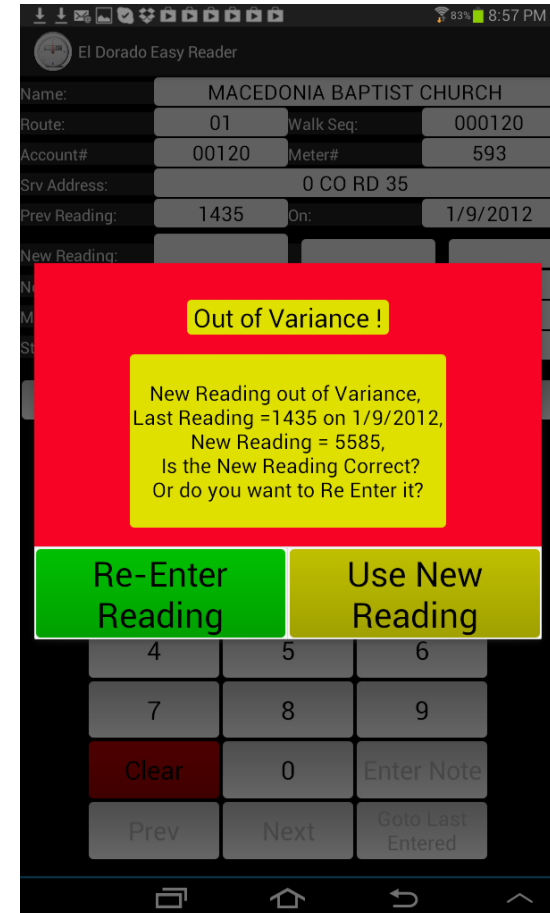


Entering Readings

- Large numeric key pad
- Scroll between accounts
- Option to display only missing readings
- Displays previous and current reading
- Optional misc. text field integrated with billing system
- Account search / sort
- Enter notes from field per account
- Account Detail



Correct Entry



Error in reading

Account Details

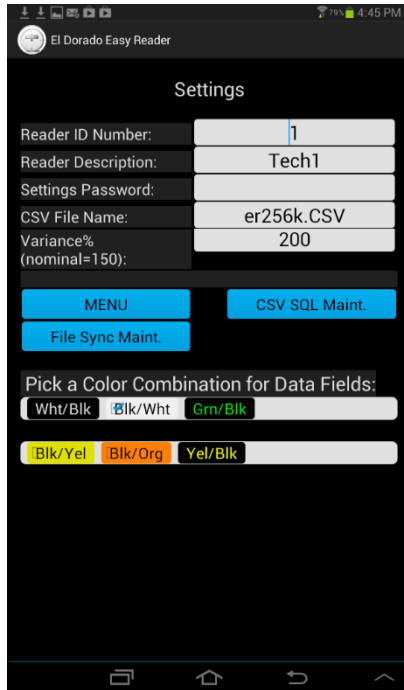
- Displays
 - Customer Name
 - Route / Walk Sequence
 - Account / Meter Number
 - Service address
 - Meter location
 - Customer type (from billing system)
 - Previous reading /date
 - Misc. Field (exported from billing system)
 - Customer note
 - New reading / date / time
 - Option to correct / clear reading

The screenshot shows the 'Account Detail' screen of the 'El Dorado Easy Reader' application. The screen displays various account information fields and navigation buttons. The data shown is as follows:

Name:	PERRY KELLY		
Route:	2	Walk Seq:	000030
Account#	10030	Meter#	2234
Service Address:	2990 CO RD 35		
Location:			
Customer Type		rowID	30
Prev Reading:	2203	On:	1/9/2012
Misc1:			
Note:	Check for leak		
New Reading:	3578	06/20/2013	08:27:06

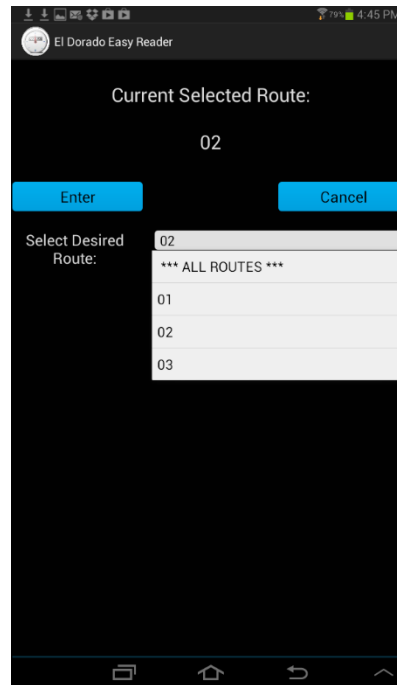
Navigation buttons include: Menu, Search/Sort, Readings, Clear, First Account, Prev, Last Entered, Next, Last Account.

System Settings



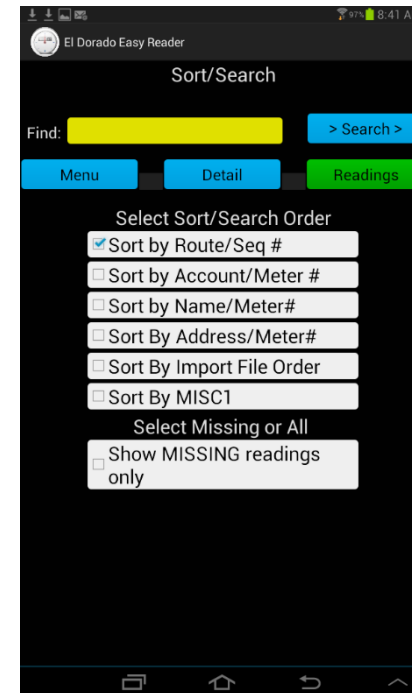
Set reader preferences

- Reader #
- Description
- Password
- File Name
- Variance alerts
- Field colors



Select routes to read

- Route selection
- All or selected route

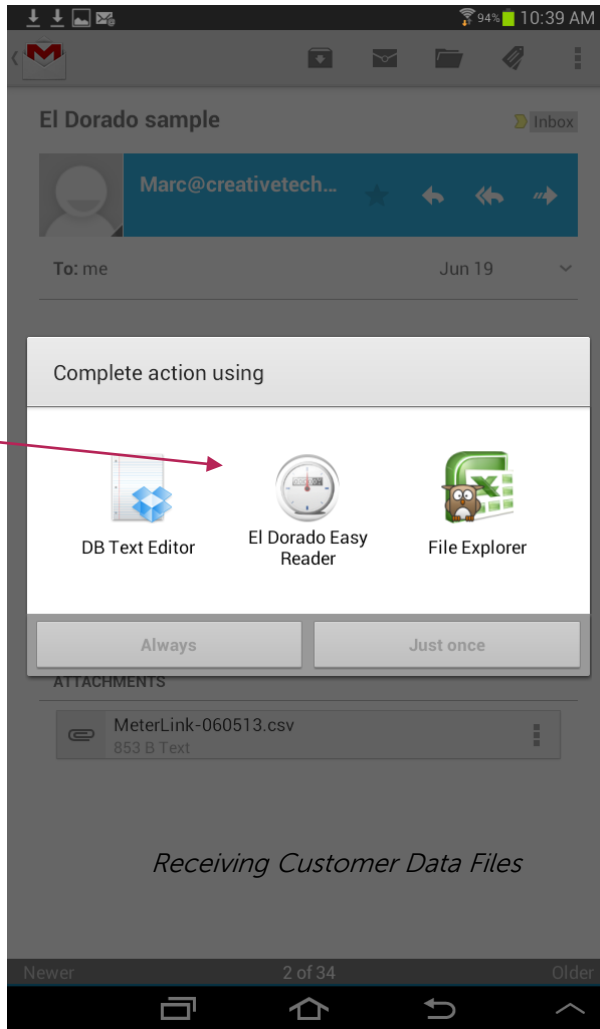


Set sort by options

- Data sort selector
- Option to show only missing readings

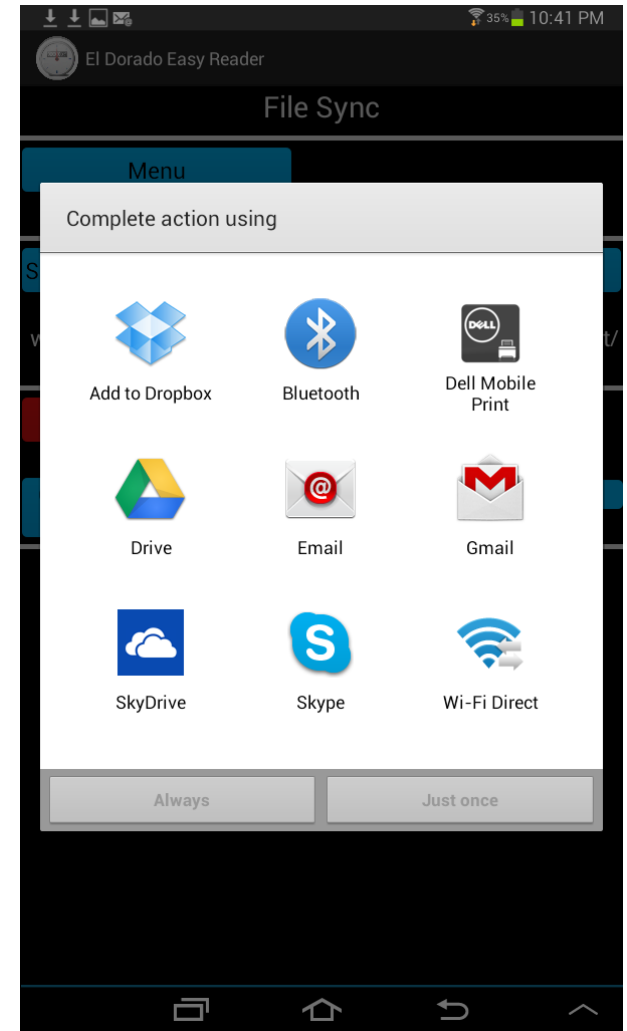
File Import / Export – Example

File sent via email
Just click El Dorado Easy Reader



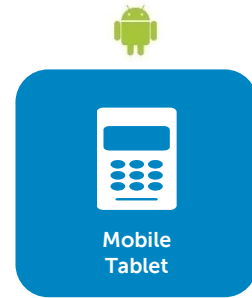
Sending file with completed readings. There are several options to send file to back to billing office

Choose any available on your device

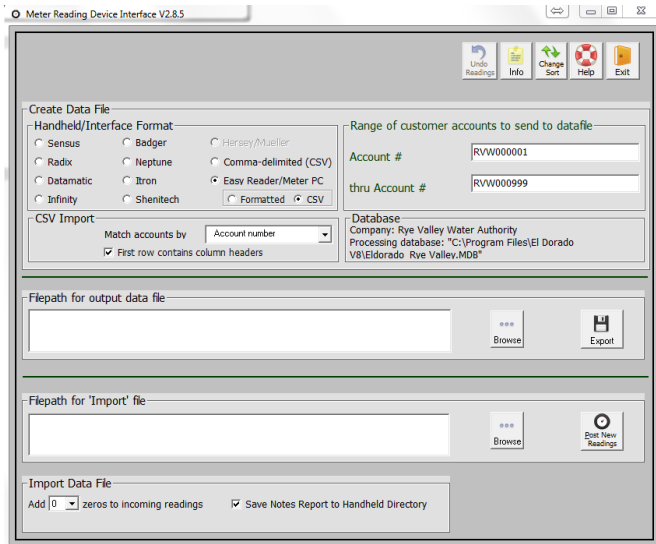


Import / Export Process

End to end fully integrated solution



Wi-Fi, Broadband or Direct Connect cable to PC



Rye Valley Water Authority
 Meter readings not posted from handheld file - run at 11:38:48 on 06/20/2013

1 = Account number not found, 2 = No new reading, 3 = Reading already posted, 4 = Meter Record Not Valid, 5 = Other Error

ACCOUNT #	CUSTOMER NAME	ADDRESS	METER#	READING	DATE	CODE
RWV00001	Hall, locked, Anita	4340 Sugar Grove Hwy	HWY1600010	533700	4/20/2013	3
RWV00002	Bullins, Mangle	4578 Sugar Grove Hwy	HWY1600020	287600	4/20/2013	3
RWV00003	Thomas, Eula E.	4581 Sugar Grove Hwy	HWY1600030	399430	4/20/2013	3
RWV00004	Mattingly, Tony	5015 Longview Lane	HWY1600040	647720	4/20/2013	3
RWV00005	Long, June	5073 Longview Lane	HWY1600050	287630	4/20/2013	3
RWV00007	Anderson, Nancy	4612 Sugar Grove Hwy	HWY1600070	454400	4/20/2013	3
RWV00009	Turley, Howard	4834 Sugar Grove Hwy	HWY1600090	478350	4/20/2013	3
RWV00010	DeBord, Teddy	4838 Sugar Grove Hwy	HWY1600100	295400	4/20/2013	3
RWV00011	Marlett, Melissa	4829 Sugar Grove Hwy	HWY1600110	150170	4/20/2013	3
RWV00012	Pugh, Curtis F.	4839 Sugar Grove Hwy	HWY1600120	47740	4/20/2013	3
RWV00013	Siemp-tenant house, Denny	430 Siemp Creek Road	HWY1600130	1030410	4/20/2013	3
RWV00015	Cullop, Donald R.	5030 Longview Lane	HWY1600050	623120	4/20/2013	3
RWV00017	Bullins, James C.	4815 Sugar Grove Hwy	HWY1600170	305850	4/20/2013	3
RWV00018	Garrick, Sade	4820 Sugar Grove Highway	HWY1600180	947800	4/20/2013	3
RWV00019	Garrick, Johnny	4842 Sugar Grove Highway	HWY1600190	1488360	4/20/2013	3
RWV00020	Keyes, Chris	4837 Sugar Grove Hwy	HWY1600200	774650	4/20/2013	3
BAM000050	Wheeler, Clint	4823 2nd St, Orange Park	HWY1600050	114820	4/20/2013	3
BAM000019	Greiner, Wynne	4825 2nd St, Orange Park	HWY1600019	478600	4/20/2013	3
BAM000018	Greiner, George	4825 2nd St, Orange Park	HWY1600018	841800	4/20/2013	3
BAM000014	Greiner, James C.	4812 2nd St, Orange Park	HWY1600014	302820	4/20/2013	3
BAM000012	Greiner, George Jr.	4825 2nd St, Orange Park	HWY1600012	523730	4/20/2013	3
BAM000011	Greiner, George Sr.	4825 2nd St, Orange Park	HWY1600011	4004410	4/20/2013	3
BAM000010	Greiner, George	4825 2nd St, Orange Park	HWY1600010	811240	4/20/2013	3

System Reporting



Easy Reader allows you to maximize your investment

Simple

- Integrated Solution supported, pre-tested and pre-configured
- Removes inherent complexity and enables value and efficiencies faster

Reliable

- Reliable process methodology delivers the best solution for reading meters and billing
- Fully upgradable to continue to meet changing needs

Complete

- One service contact for all components of the solution
- Flexible option allows you to pick your own device
- Supports Android Gingerbread operating system

Let us show you how easy billing can be:

Call us today to schedule a personalized product demonstration

- Video links
 - Online Bill presentment and payment
 - > www.waterbill.com
 - Meter reading importing
 - > <http://www.screencast.com/t/qCiTmmZflCw>

Phone 800-898-3838

Web site www.waterbill.com